

Client:
> **Auspac**

Auspac was established in 1993 as an international freight forwarder, and progressed in more recent years into providing full end to end warehousing and distribution services for big and bulky products. They have offices in all major cities in Australia and manage in excess of 65 square metres of warehousing space.

RADIO TERMINAL SYSTEMS



“RTS went out of their way to help guide us on the most suitable RF solution for our business. The RTS staff have always been excellent to deal with, innovative and always have made us feel important”

Geoff Lord,
Managing Director, Auspac Logistics

Business Challenge

Up until four years ago, Auspac was running a paper based system, and recognised that to keep us with the growth of the business and their clients; they needed to install RF technology. Management saw that a paperless RF system could drive efficiencies, and gain better utilisation of their warehousing. In doing this, they thought they could help them optimally manage their business, reduce operational and inventory costs and provide an improved level of client service.

They approached RTS to help guide them through the process of selecting the most suitable RF technology solution to meet their needs.

RTS solution for Auspac

RTS have implemented a suite of hardware which includes the Intermec CK31, CK3, PB50, PM4i, on a CISCO network which integrates with Auspac’s warehouse management system in all sites around Australia.



KEY BENEFITS

- Improved warehouse efficiencies and time savings to pick stock
- Better and more accurate knowledge nationally of inventory quantities and overall management of resources and bottom line
- Improved insight into the business and empirically to measure business performance, picking efficiencies and despatches and to monitor direct and implied productivity
- RF technology has been reassuring to their clients as they can produce strong reports and controls for clients

“I really prize the relationship we have with RTS. When we rolled out the RF system, it all worked and was relatively easy, just like they said it would be”

Geoff Lord,
Managing Director, Auspac Logistics

Outcomes

When Auspac were ready to go live, RTS flicked the switch and it all worked. Auspac had no teething problems of any significance and support has always been very responsive to us.

RTS have always been very responsive when there have been any damaged products but very little have gone wrong. The premium support service in place.

Auspac are now considering voice picking technology for within the business and implementing impact sensors onto their forklifts.

CONTACT US

If you would like further information about any of our products, services, or other case studies, please visit our website at www.radterm.com.au, call us on **+61 3 9240 4200** or email sales@radterm.com.au and we will contact you within 24 hours of your enquiry.

Products implemented

Intermec CK31, CK3, PB50, PM4i, CISCO network.



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